



TEAMSTERS SERVICE BUREAU



HOW TO ACCESS SERVICES

SERVICES

- Behavioral Health
- Individual & Family Counseling
- Drug & Alcohol Assessment
- Financial Counseling
- Elderly Care Consultation
- Legal Advice
- Emergency Financial Assistance
- Gas, Bus & Food Assistance
- Resume & Job Search Assistance

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Contact Us

Phone

612-676-3700

Email

family@mntsb.org

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Members' & Agents' voice messages and emails will be returned within 24 hours by a team member.

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WHAT TO EXPECT AFTER INITIAL CONTACT

Intake Session Requirement: All members are required to complete an intake session over the phone for orientation and assessment purposes.

Membership Standing Requirement: All members must be in good standing with their local in order to receive services. Good standing criteria include up-to-date dues payments and adherence to union policies.

Documentation and Services: After the intake session, the services requested by a member or business agent will determine the documents required. Examples of documents might include proof of employment, medical records, etc.

Referral to Partnering Agencies: After services are determined and all documentation is received, members are either referred to partnering agencies or receive services in-house. Counseling Services and Assessments are referred to NuVantage, a reputable organization specializing in mental health. NuVantage will set up appointments with licensed professionals for these services. DOT/SAP Assessments are completed by an outside provider.

Emergency Financial Services: All applications for Emergency Financial Services are approved by a panel. Members can expect payments to take up to two weeks to be made after approval. Financial Assistance is available once per 3-year period.

Employment & Family Services Counselors

Christine Chelstrom • Robby Sanders • Kate Flick • Sayidali Mohamed

Operations Specialist

Katie McNamara

MEET THE TEAM